

# SMB CORPORATION OF INDIA

## Quality Policy

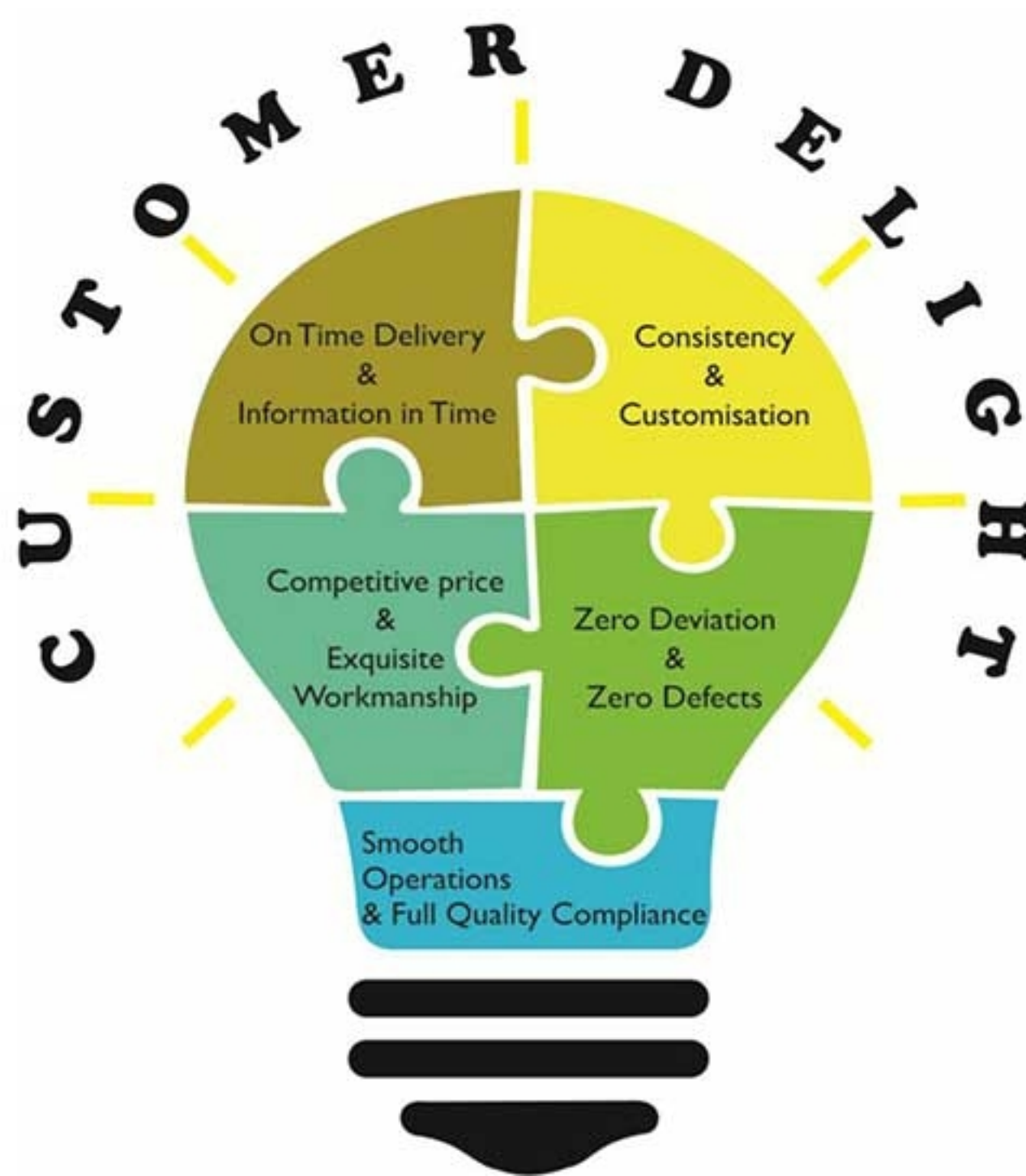
### Corporate philosophy

Our elementary principle is to provide high quality products, with new generation user friendly technology to promote reliable and safe patient care by offering unmatched quality compliance and technologies. Our Quality Assurance systems are ISO 9001:2008 / ISO 13485:2003 certified for materials and components used in manufacturing, packaging and inspection processes.

### Quality policy

Customer is our CEO... ***“It is our policy to provide product and services which consistently meet or exceed the expectations of our customers and to be the leader in the market we serve by –***

1. Guaranteeing **Smooth operations & Full Quality Compliance**
2. Proffering **Competitive price & Exquisite Workmanship**
3. Ensuring **On Time Delivery & Information in Time**
4. Offering **Consistency & Customisation**
5. Striving for **Zero Deviation and Zero Defects**



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## Quality Objectives

The Quality Policy is based on following fundamental principles:-

1. To promote a working environment where training and tools are provided for all work to proceed in a safe and efficient manner.
2. To furnish a system of policies which are periodically reviewed to ensure the ability of all groups to perform their tasks effectively
3. To cultivate and maintain the commitment to continual improvement and communicate our goals and objectives to every employee to reduce in process rejection to zero level
4. To achieve 99% on time delivery
5. No customer complaint should be received based on same root cause reported in the past

Girish Ratilal Shah

CEO

Digitally signed by Girish Ratilal Shah, o=SMB Corporation of India, email=girish@smbcorp.com, Date: 2016.12.04 20:45:47 +0530